



Printed Pages : 2

BHMCT – 204

(Following Paper ID and Roll No. to be filled in your Answer Book)

PAPER ID : 7468

Roll No.

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B. H. M. C. T.

(SEM. II) EXAMINATION, 2006-07

HOTEL HOUSE KEEPING – II

Time : 2 Hours]

[Total Marks : 50

Note : Attempt all questions. All questions carry equal marks.

1. Name the different types of cleaning carried out in a hotel. **10**

OR

1. How is daily cleaning carried out in public areas? **10**
2. Distinguish between hard and soft floor finishes. **10**

OR

2. What are the different types of wall finishes used in public areas? **10**
3. What are Duty Roasters? Why are they important? **10**

OR

3. Write short notes on : **10**
 - (a) Central Desk Activity
 - (b) Staff allocation.

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[Contd...

4. Explain with the help of format : **10**
- (a) Maintenance register
 - (b) Occupancy report
 - (c) Special cleaning register

OR

4. What is check list and what is its importance?
5. Explain about the cleaning process of different woods used in a hotel. **10**

OR

5. Write the composition care and cleaning of metals.
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