

**Printed pages:2****HM304**

(Following paper code and roll No. to be filled in your answer book)

**Paper code: 174310**

Roll No.

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**BHMCT**  
**(SEM III) THEORY EXAMINATION 2014-15**  
**ACCOMMODATION OPERATIONS-III**

**TIME: 2 Hours****Total Marks: 50**

Note: Attempt all questions:

Q1. Attempt any four out of six: (3x4=12)

- a) Draw a neat layout of linen room and discuss the Equipments used in linen room?
- b) What are the activities carried out in the sewing room?
- c) Discuss the general selection criteria for fabrics.
- d) How fibers are classified and give examples of each type.
- e) What factors would you keep in mind while designing uniforms for hotel staff?
- f) Describe how guest laundry is handled by the housekeeping department in a hotel.

Q2. Attempt any two out of three: (6x2=12)

- a) Write short notes on :
  - i) Monogramming
  - ii) Marking
  - iii) Par stock
- b) What is inventory control; draw a purchase indent format?
- c) Explain the principles of purchase of linen.

Q3. Attempt any two out of three: (6x2=12)

- a) Write down a job description of seamstress and list various equipments used in sewing room?
- b) What are the advantages of uniforms in hotels?
- c) How the par levels of uniforms are established?

Q4. Attempt any two of three: (7x2=14)

- a) How would you remove the stains of coffee, lipstick, curry, and ink?
- b) Write short notes:
  - i) Stains
  - ii) Petroleum solvent
  - iii) Dry cleaning
- c) What is the dry cleaning process explain briefly?