



Printed Pages : 2

BHMCT – 604

(Following Paper ID and Roll No. to be filled in your Answer Book)

**PAPER ID : 7473**

Roll No. 

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## BHMCT

(SEM. VI) EXAMINATION, 2006-07

### HOTEL HOUSE KEEPING-V

*Time : 2 Hours]*

*[Total Marks : 50*

*Note : Attempt any two parts of the following :*

**1. Attempt any two parts of the following:  $7 \times 2 = 14$**

- (a) What do you mean by :
  - (i) Specification
  - (ii) Work Schedule
  - (iii) Duty Rotas.
- (b) What do you mean by purchasing cycle?  
Discuss.
- (c) What is work analysis? How can simple questions uncover serious problems?

**2. Attempt any two parts of the following :-  $6 \times 2 = 12$**

- (a) What is store room control? Explain par stock?
- (b) What is inventory control? Why is stock taking important?
- (c) What is refurbishing? Why is it important and how often should refurbishing be done?

3. Attempt any **three** parts of the following : **4×3 = 12**
- (a) Discuss different housekeeping jobs that can be given in contract.
  - (b) What is the difference between contractual housekeeping and in-house cleaning?
  - (c) 'Contract cleaning has many advantages.' Comment and discuss its advantages and disadvantages.
4. Attempt any **two** parts of the following : **6×2 = 12**
- (a) What is crisis management? How should things be managed during facility breakdown?
  - (b) What care has to be taken by the hotel during VVIP visits? Discuss.
  - (c) Write short notes on :
    - (i) Security aspects
    - (ii) Loss prevention.
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