(c) Explain in detail about volume forecasting.
(d) Write the uses of the following:
(i) Grape scissors
(ii) Cereal bowl
(iii) Snail dish
(iv) Tea saucer
(v) Joint plate
(e) How would you handle the following situation:
(i) A guest complains for tea being served to him was not hot enough?

## OR

(ii) A resident guest walks-off without settling his restaurant bill.
(f) Suggest the cover layout of the following:
(i) Rava dosa with sambar, chutney \& hot coffee.
(ii) Hot tea with lemons along with fried fish.
(iii) Sliced fresh mango and cold coffee with ice-cream.
(c) The French term for tobacco is $\qquad$
(d) Which country is the largest producer of tea?
(e) A'la carte means $\qquad$ .
(f) Name the brand of chocolate drink available in India.
(g) What do you understand by Hors' douvre?
(h) Corona means $\qquad$ .
(i) Fixed menu is referred to as $\qquad$
(j) What type of a cheese is Stilton?
(k) BOT means $\qquad$
(l) $\qquad$ is used for cleaning pipes.

## SECTION - B

Q2. Attempt any five questions of the following: $3 \times 5=15$
(a) Briefly explain Hi-tea.
(b) Write the accompaniments of the following:
(i) Chicken liver on toast
(ii) Hot milk
(iii) Masala dosa
(c) Write the things required for garnishing the following:
(i) Smoked salmon
(ii) Diced melon
(iii) Tomato juice
(d) How is a guest greeted and seated in a restaurant?
(e) Write a short note on diseases/pests affecting tobacco.
(f) What are the duties of a buss boy?

## SECTION - C

Q3. Attempt any five questions of the following : $5 \times 5=25$
(a) Write in brief about the following courses of the French classical menu:
(i) Potage
(ii) Entre
(iii) Sorbet
(b) Explain the English breakfast and write a menu for it.

