

- (e) Explain the cleaning procedure of elevators. Also throw light on daily cleaning of the Patio area.
- (f) Write a note on carpets and their types. What points are considered while selecting a carpet?

—x—

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HMCT-204

(Following Paper ID and Roll No. to be filled in your Answer Book)

PAPER ID :174216

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B.H.M.C.T.

**(SEMESTER-II) EVEN SEMESTER THEORY
EXAMINATION, 2014-15**

HOTEL HOUSE-KEEPING-II

*Time : 2 Hours]**[Total Marks : 50**Note:* Attempt all sections.**SECTION-A**

1. Attempt any ten:

1×10=10

Define the following terms:

- (a) Area inventory list
- (b) Frequency Schedule
- (c) Lounge

- (d) Convention
- (e) Spa
- (f) Buffing
- (g) Acoustics
- (h) Bleeding
- (i) Parquet
- (j) Resilience
- (k) Dust Ruffle
- (l) Vanity Unit

SECTION-B

2. Attempt any five questions: 3×5=15
- (a) Write a short note on hard floors. Also explain sub floors.
 - (b) What is spring cleaning? How do we clean the Chandelier?
 - (c) What is a duty roster? Explain with the help of an example.

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(2)

[Contd...

- (d) What are the characteristics of a good paint? Explain. Why is wall paper a better option?
- (e) What is discrepancy report? Explain with the support of a format. What are the duties of a desk control supervisor?
- (f) Throw light on 'Lost and Found'. Explain the procedure in the form of a flow chart.

SECTION-C

3. Attempt any five questions: 5×5=25
- (a) Discuss the various hard floors. What are the important points to be kept in mind while selecting a floor?
 - (b) Write a note on the steps for preparation of spring cleaning. Write the daily cleaning of swimming pool.
 - (c) Discuss the composition and cleaning of metal objects. Explain copper and brass in detail.
 - (d) What are the merits and demerits of using a wall paper? Why is paint a better option?

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(3)

[Contd...