

- (d) Define first aid. What is Holger Nielson method of artificial respiration?
- (e) Write a note on resilient floors. What are mosaic and terrazo?
- (f) What are the precautions taken to prevent accidents? Discuss OSHA.
-

Printed Pages : 4



NBHM404

(Following Paper ID and Roll No. to be filled in your Answer Book)

PAPER ID : 174404

Roll No.

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BHMCT
(SEM. IV) THEORY EXAM. 2014-15
HOTEL HOUSEKEEPING-IV

Time : 2 Hours]

[Total Marks : 50

Note : Attempt the questions from each section as indicated.

SECTION - A

Q1. Define the following terms:

1x10=10

- (a) Acoustics
- (b) Bleeding

- (c) Chamois
- (d) Parquet
- (e) Contingency plan
- (f) GM key
- (g) OHSMS
- (h) SOP
- (i) Compost
- (j) Patio
- (k) BKC
- (l) Duvet

SECTION - B

Q2. Attempt any *five* questions from the following : 3x5=15

- (a) What is horticulture? Explain its importance in hotels.
- (b) Explain the styles and principles of flower arrangement.

- (c) Describe bio-fertilizers. Throw light on vermin compost.
- (d) Discuss the various steps involved in cleaning a swimming pool.
- (e) Write a note on control of rodents in hotel. Also discuss pests.
- (f) Write a note on carpets and their types. What is a sub-floor?

SECTION - C

Q3. Attempt any *five* questions from the following : 5x5=25

- (a) Discuss the various floors. What are the points to be considered while selecting a floor?
- (b) Write a note on the steps for preparation of spring cleaning. How would you clean a chandelier?
- (c) Discuss the cleaning of elevators. How would you clean a health club?