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B. Tech.

(SEM. VI) THEORY EXAMINATION 2011-12

ERP SYSTEMS

Time: 2 Hours

Total Marks: 50

Note: Answer all questions.

- 1. Attempt any four parts of the following:— (4×4=16)
 - (a) What is ERP? Discuss the advantages and disadvantages of using ERP system in an organization.
 - (b) What measures do you suggest for the successful implementation of ERP system.
 - (c) If the firm did not want to go 'Implementing all departments at the same time' what order of module implementation do you prescribe?
 - (d) From where ERP had been originated and what are the concepts behind it?
 - (e) Explain the conceptual model of ERP.
 - (f) What are the major components of ERP? Explain any three in short.
- 2. Write short notes on any four parts of the following:— $(3\times4=12)$
 - (a) What do you mean by BPR? How is it useful in the implementation of ERP?

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|Turn Over

- (b) Discuss the key features of OLAP technology.
- (c) What is supply chain management? How does it differ with ERP?
- (d) What do you understand by Link Access Procedure?
- (e) Why do companies need data warehouses?
- (f) Differentiate between business process and business functions.
- 3. Attempt any two parts of the following :— $(6\times2=12)$
 - (a) Discuss the ERP market in Indian context.
 - (b) Who are ERP vendors? Explain the role and responsibilities of ERP vendors.
 - (c) Write a short note on "Human Resource for ERP systems".
- 4. Attempt any two parts of the following:— (5×2=10)
 - (a) Discuss the impediments and initiatives to achieve success in ERP projects.
 - (b) Why is it necessary to integrate ERP into organizational culture? Also write down the effects of e-commerce on ERP.

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(c) Write short note on Oracle.

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