

Paper Id: **270105**

Roll No:

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MBA/MBA-TM
(SEM-I) THEORY EXAMINATION 2019-20
ORGANIZATIONAL BEHAVIOUR

Time: 3 Hours**Total Marks: 100****Note: 1.** Attempt all Sections. If require any missing data; then choose suitably.**SECTION A****1. Attempt all questions in brief.****2 x 10 = 20**

| Qno. | Question | Marks | CO |
|------|--|-------|----|
| a. | What are the fundamentals of Organization Behaviour? | 2 | 1 |
| b. | What is ABC model of attitude? | 2 | 1 |
| c. | Differentiate between Team and Group? | 2 | 2 |
| d. | Explain the term "MBTI" | 2 | 2 |
| e. | What do you mean by the term "Motivation" | 2 | 3 |
| f. | Define Perception? | 2 | 3 |
| g. | Differentiate between Manager and Leader? | 2 | 4 |
| h. | Do you agree with the statement that "Leaders are born not made" | 2 | 4 |
| i. | "Change is the only thing which is constant" Explain? | 2 | 5 |
| j. | What do you mean by organizational culture? | 2 | 5 |

SECTION B**2. Attempt any three of the following:**

| Qno. | Question | Marks | CO |
|------|---|-------|----|
| a. | How does the study of personality help in understanding OB? Explain with Big five Personality Model? | 10 | 1 |
| b. | Apply Johari window to improve team work among employees and helps organization to achieve its goals? | 10 | 2 |
| c. | "Perception has different connotations for different people" Explain. | 10 | 3 |
| d. | Explain all the stages of Tuckman Model of Team Development. | 10 | 4 |
| e. | Explain Kurt Lewin's Three-Step Change Model in detail. | 10 | 5 |

SECTION C**3. Attempt any one part of the following:**

| Qno. | Question | Marks | CO |
|------|--|-------|----|
| a. | What do you mean by term "Personality"? Explain Social learning theory in detail? | 10 | 1 |
| b. | What do mean by term Organization Behaviour? Why there is a need to study Organization Behaviour in this rapid changing environment? | 10 | 1 |

4. Attempt any one part of the following:

| Qno. | Question | Marks | CO |
|------|---|-------|----|
| a. | What do you mean by the term "Group"? Why people form Group? Explain different types of Group. | 10 | 2 |
| b. | What is group decision making techniques? Explain the process of making decisions in Group in detail. | 10 | 2 |

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5. Attempt any *one* part of the following:

| Qno. | Question | Marks | CO |
|------|---|-------|----|
| a. | Discuss Contemporary theories of Motivation in detail | 10 | 3 |
| b. | Explain in detail the judgmental and perceptual errors with examples. | 10 | 3 |

6. Attempt any *one* part of the following:

| Qno. | Question | Marks | CO |
|------|--|-------|----|
| a. | What do you mean by the term Leadership? Explain Path goal theory of Leadership. | 10 | 4 |
| b. | “Leaders can be made as per the situation”. Elaborate and exemplify your opinion with special reference to Leader situation Model. | 10 | 4 |

7. Attempt any *one* part of the following:

| Qno. | Question | Marks | CO |
|------|--|-------|----|
| a. | Kotter has suggested eight step model to implement change. Outline these steps and highlight their importance with reference to any change effort you are aware of in any Indian Organization. | 10 | 5 |
| b. | Is it Difficult to bring about changes in the culture of the organization? Why or Why not? | 10 | 5 |