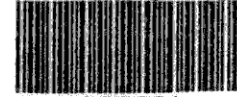


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NMBA-021

(Following Paper ID and Roll No. to be filled in your Answer Book)

PAPER ID : 270224

Roll No.

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M.B.A.

(SEM. TWO) (EVEN SEM.) THEORY
EXAMINATION

MANAGING HUMAN RESOURCES

Time : 3 Hours]

[Total Marks : 100

Note : Attempt all questions.

All questions carry equal marks:-

Q.1. Short Notes on any four of the following in about 250 words
(5*4=20)

- (a) Challenges of H.R.M. in current business scenario.
- (b) Evolution and development of H.R.M. in India.
- (c) Benefits of H.R.I.S. (Human Resources Information System)

(1)

[Contd...

- (d) Selection Procedure.
- (e) HR accounting and audit.
- (f) Types of fringe benefits

Q.2. Attempt any two of the following questions. (10*2=20)

- (a) Discuss the nature, scope and objectives of H.R.M. In modern business enterprises .
- (b) Write an explanatory note on strategic role of human resources.
- (c) What is meant by recruitment ? Discuss the various sources of recruitment of employees.

Q.3. Attempt any two of the following questions. (10*2=20)

- (a) "Job analysis and job description are pre-requisites for proper selection of employees". Justify the above statement.
- (b) Explain the importance of training to employees / workers. Explain the important methods of training of personnel .
- (c) What do you understand by performance appraisal? Discuss the objective and need of performance appraisal. Explain 360 degree performance appraisal.

Q.4. Attempt any two of the following questions. (10*2=20)

- (a) What do you understand from grievance? Define its features & causes. Also design a good grievance handling procedure.
- (b) Explain the main approaches of industrial relations.
- (c) Define HRD (Human Resource Development). State the objectives, features and benefits of HRD.

Q.5. Attempt any two of the following questions. (10*2 =20)

- (a) Who are the main parties in industrial relations? Explain their respective roles and responsibilities.
- (b) What are the causes of indiscipline in Indian industries? Give suggestions to maintain discipline in an industrial organization.
- (c) Discuss the role of non-monetary incentives in motivating the workforce.

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