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Sub Code: NMBA 021

Roll No.

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MBA

(SEM II) THEORY EXAMINATION 2017-18

MANAGING HUMAN RESOURCES

Time: 3 Hours

Total Marks: 100

Note: Attempt all Sections. If require any missing data; then choose suitably.

SECTION A

1. Attempt *all* questions in brief. 2 x 10 = 20

- a. Define Human Resource Management?
- b. What is Personnel Management?
- c. Explain the importance of HRD?
- d. What do you mean by HRP (Human Resource Planning)?
- e. Write short note on Job Description and Job satisfaction?
- f. Define the concept of Recruitment Process in Human Resource Management?
- g. What are the purposes of Performance Appraisal?
- h. Differentiate between Fair wage and Living wage?
- i. Discuss the Grievance Handling procedure in brief?
- j. What is Lay off?

SECTION B

2. Attempt any *three* of the following: 10 x 3 = 30

- a. Differentiate between HRD and Personnel Management in detail?
- b. Trace and describe the evolution of Human Resource Management?
- c. What do you meant by the term Fringe Benefits?
- d. Explain the meaning of Environmental Scanning?
- e. What are the objectives of Human Resource Management, Explain

SECTION C

3. Attempt any *one* part of the following: 10 x 1 = 10

- (a) Explain Performance Appraisal and Discuss its relevance to employee's compensation in detail?
- (b) What are the principles of HRD, explain them in detail?

4. Attempt any *one* part of the following: 10 x 1 = 10

- (a) What is meant by Grievance Handling procedure and disciplinary procedure , explain in detail
- (b) Explain the term Selection and Elaborate the process of recruitment and selection?

5. Attempt any *one* part of the following: 10 x 1 = 10

- (a) Define Training and Development in detail; Also discuss any four methods of training?
- (b) What do you mean by Incentive Schemes; Also explain the types and scopes of Incentive Schemes?

6. **Attempt any *one* part of the following:** **10 x 1 = 10**
- (a) What is Strategic Management, what are the steps of strategic management, Discuss in detail?
 - (b) What is Human Resource Planning Process; explain its purposes and limiting factors?
7. **Attempt any *one* part of the following:** **10 x 1 = 10**
- (a) Discuss concept of Compensation administration and Also explain its objectives ?
 - (b) Justify Recruitment is positive and selection is negative process?